

ZIRCON®

LEAK ALERT 360™

SMART WATER DETECTION

INFORMATION GUIDE



Introduction

Protect your property from costly water damage with the Zircon Leak Alert 360™ Smart Water Detection System! This expandable system utilizes high-precision sensors, an integrated charging hub + alarm, and requires a secure wireless connection to monitor your home, office, rental, or vacation property.

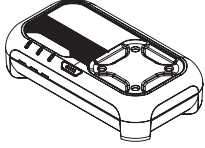
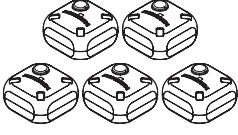
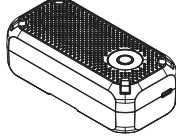
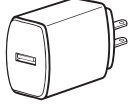
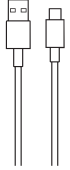
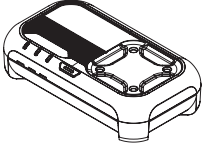

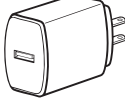

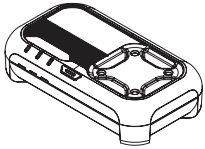
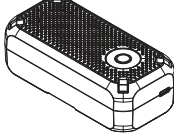
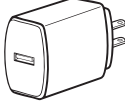

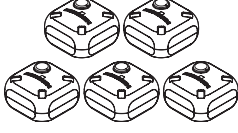
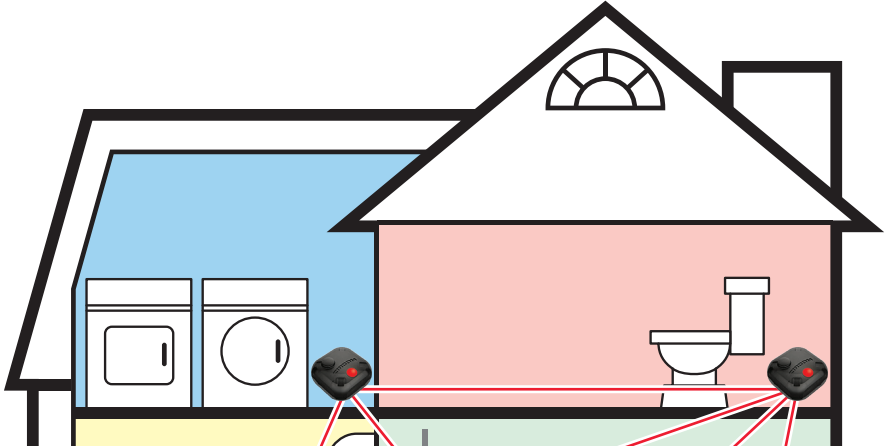

Choose from a variety of kits for your needs. Start small with targeted areas of your home or larger to cover your entire property. Adding more sensors to one location or adding sensors across multiple properties is easy with a single app that keeps everything in one account. Under your control, share real-time alerts and sensor location tracking with multiple users and receive notifications via app, email, or text—so everyone stays informed, anytime, anywhere.

With the Zircon Leak Alert 360™, experience robust connectivity, dependable battery backup, and 24/7 peace of mind that you're protecting your property like never before. Download the app and see for yourself.



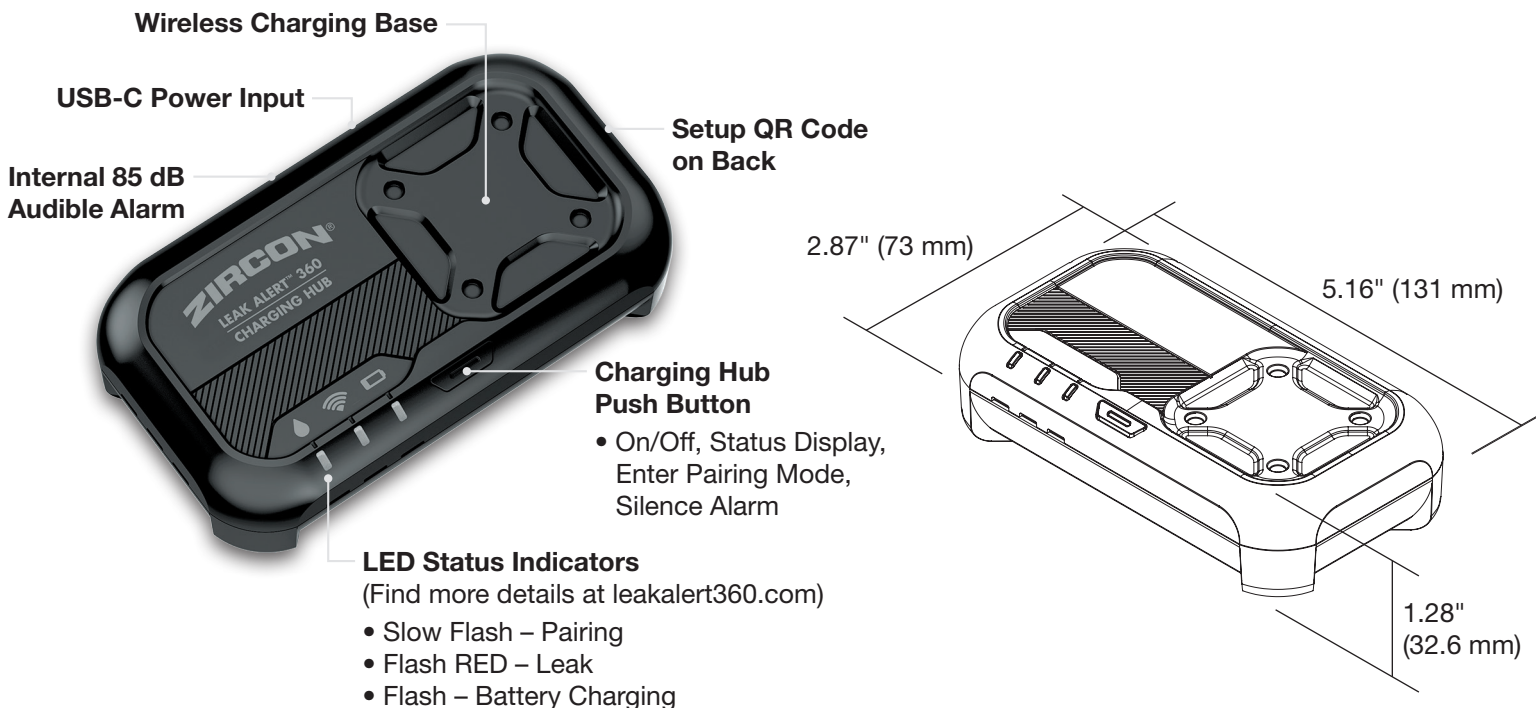
Choose the Kit for Your Needs

Leak Alert 360™ is designed to grow with property needs. Easily add sensors via QR code and wireless pairing. Connect up to 32 sensors per hub and expand up to eight hubs per Wi-Fi network. Perfect for single properties or multiple locations. Leak Alert 360™ provides scalable smart coverage and delivers 24/7 protection, convenience, and peace of mind.

Smart Water Detection Kit	Charging Hub + Integrated Alarm  QTY 1	Sensors  QTY 5	Alarm  QTY 1	USB Power Adapter  QTY 1	USB-C Cable  QTY 1
Smart Home Water Detection Kit	Charging Hub + Integrated Alarm  QTY 1	Sensors  QTY 2	USB Power Adapter  QTY 1	USB-C Cable  QTY 1	
Charging Hub and Remote Alarm Kit *Sensors required, sold separately	Charging Hub + Integrated Alarm  QTY 1	Alarm  QTY 1	USB Power Adapter  QTY 1	USB-C Cable  QTY 1	
5 Sensor Expansion Kit *Charging Hub required, sold separately	Sensors  QTY 5				
2 Sensor Expansion Kit *Charging Hub required, sold separately	Sensors  QTY 2				

Devices

Charging Hub + Integrated Alarm:



Specifications:


Input: USB-C, 5V DC, 2A	Operating Temperature: 14°F to 104°F (-10°C to 40°C)
Battery Type: Li-ion	Storage Temperature: 5°F to 140°F (-15°C to 60°C)
Full Charge Time: 4 hrs	Relative Humidity: 5 – 95%
Alarm Run Time: 12 hrs	IP Rating: IP30
Alarm Sound Intensity: 85dBA	Weight: 0.32lbs (145g)
Range: Up to 150 ft between devices*	Dimensions: 5.16" (131 mm) × 2.87" (73 mm) × 1.28" (32.6 mm)

*The mesh network enables Charging Hubs, Sensors, and Alarms to relay signals between each other, effectively expanding the system's coverage beyond 150 ft. Actual range and signal strength may vary based on environmental factors.

Network Configurations:

Max Charging Hubs Per Wi-Fi Network: 8	Wi-Fi: 802.11b/g/n
Max Devices Per Charging Hub: 32	Bluetooth: BLE 4.2
Max Devices Per Account: 128	

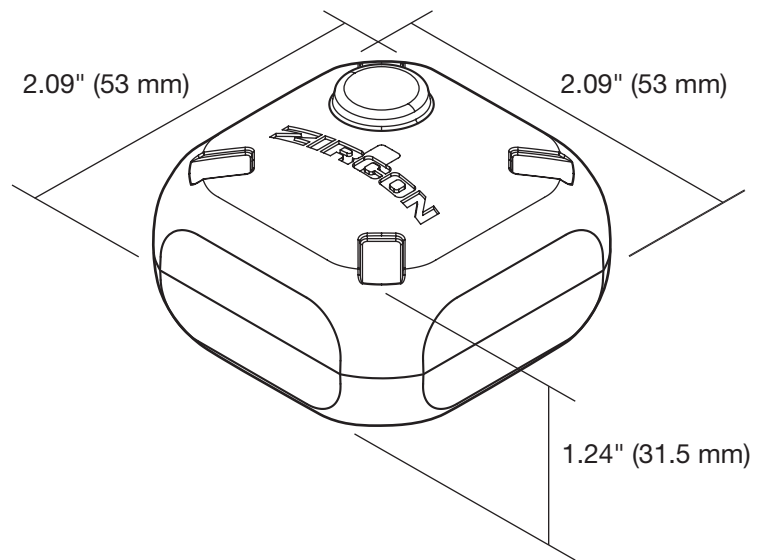
LED Indicators:

DEVICE	INDICATOR	STATUS	LED	LED COLOR
 Charging Hub + Integrated Alarm	BT Pairing / Set up	Pairing Mode	Wi-Fi	Flashing Blue
	Leak	Leak Detected	Leak	Flashing Red
	Battery Charging	Full > Charging >	Battery > Battery >	Solid Green Flashing Green
	Firmware Update	Updating	All	Flashing White
	Other	Other Network Related	All	Flashing Magenta

*LEDs remain off during normal operation to reduce light noise during typical no leak events. During a leak alarm and lights sound. To check status you can press the Charging Hub button one time or view status in the Leak Alert 360™ App.

Devices Continued

Sensors:



Specifications:

Battery Type: Li-ion	Operating Temperature: 14°F to 113°F (-10°C to 45°C)
Full Charge Time: 4 hrs	Wireless Charge Temperature: 32°F to 104°F (0°C to 40°C)
Full Charge Time: 4 hrs	Storage Temperature: 5°F to 140°F (-15°C to 60°C)
Alarm Run Time: 24 hrs+	Relative Humidity: 5 – 95%
Alarm Sound Intensity: 85dBA	Weight: 0.14lbs (65g)
Range: Up to 150 ft between devices*	Dimensions: 2.09" (53 mm) × 2.09" (53 mm) × 1.24" (31.5 mm)

*The mesh network enables Charging Hubs, Sensors, and Alarms to relay signals between each other, effectively expanding the system's coverage beyond 150 ft. Actual range and signal strength may vary based on environmental factors.

Network Configurations:

Max Devices Per Charging Hub: 32
Max Devices Per Account: 128

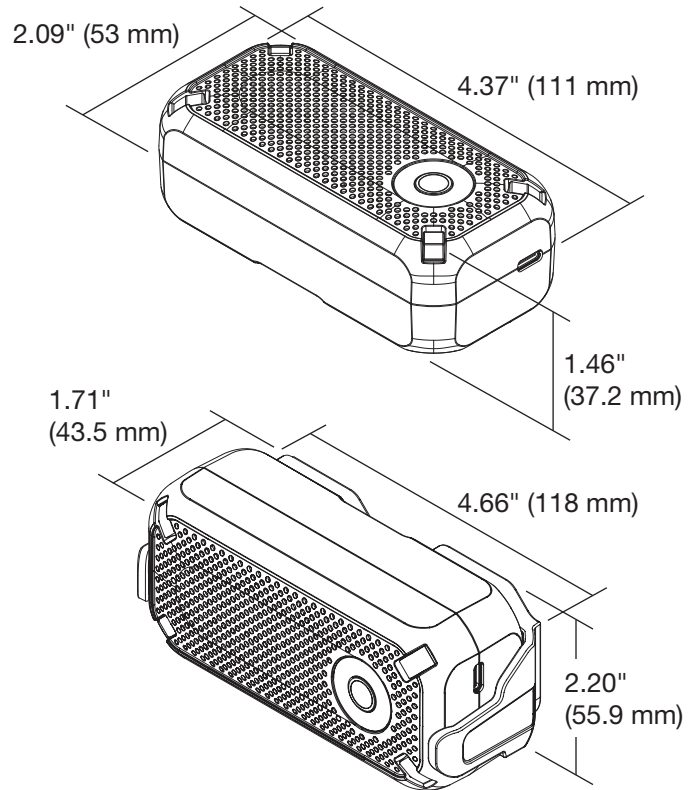
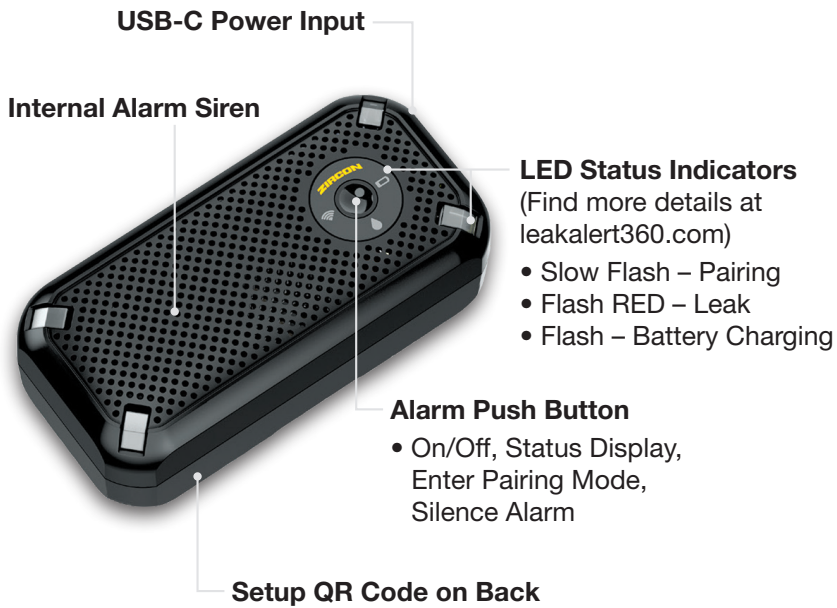
LED Indicators:

DEVICE	INDICATOR	STATUS	LED COLOR
	BT Pairing / Set up	Pairing Mode	Flashing Blue
	Leak	Leak Detected	Flashing Red
	Battery Charging	Full > Charging >	Solid Green Flashing Green
	Firmware Update	Updating	Flashing White
	Other	Other Network Related	Flashing Magenta

*LEDs remain off during normal operation to reduce light noise during typical no leak events. During a leaklight blinks red. You can check sensor status anytime and anywhere in the Leak Alert 360™ App.

Devices Continued

Alarm and Mounting Bracket :



Specifications:


Input: USB-C, 5V DC, 2A	Operating Temperature: 14°F to 104°F (-10°C to 40°C)
Battery Type: Li-ion	Storage Temperature: 5°F to 140°F (-15°C to 60°C)
Full Charge Time: 4 hrs	Relative Humidity: 5 – 95%
Battery Backup Alarm Run Time: 24 hrs	IP Rating: IP30
Alarm Sound Intensity: 105dBA	Weight: 0.26lbs (120g)
Range: Up to 150 ft between devices*	Dimensions: 4.37" (111 mm) × 2.09" (53 mm) × 1.46" (37.2 mm)

*The mesh network enables Charging Hubs, Sensors, and Alarms to relay signals between each other, effectively expanding the system's coverage beyond 150 ft. Actual range and signal strength may vary based on environmental factors.

Network Configurations:

Max Devices Per Charging Hub: 32
Max Devices Per Account: 128

LED Indicators:

DEVICE	INDICATOR	STATUS	LED	LED COLOR
 Alarm	BT Pairing / Set up	Pairing Mode	Wi-Fi	Flashing Blue
	Leak	Leak Detected	Leak	Flashing Red
	Battery Charging	Full > Charging >	Battery > Battery >	Solid Green Flashing Green
	Firmware Update	Updating	All	Flashing White
	Other	Other Network Related	All	Flashing Magenta

*LEDs remain off during normal operation to reduce light noise during typical no leak events. During a leak, alarm and lights sound. To check status you can press the Alarm push button one time to view status or view status in the Leak Alert 360™ App anytime and anywhere.

Warnings

Indoor use only. Devices not rated for outdoor use.

IP Ratings: Sensor IP67; Charging Hub IP30; Alarm IP30

Do not submerge devices. Sensor floats.

Stop using the battery if it overheats, is damaged, dropped, or modified.

Only use the charger supplied with Charging Hub + Integrated Alarm.

No self-repairs. Contact the manufacturer for service.

Non-replaceable battery – Do not remove, alter, or replace the battery yourself.

Do not use product that is damaged or repaired.

Use only a power supply rated at 5V DC, 2A. Using a power supply with incorrect voltage or current may damage the device and void the warranty.

Ensure the power supply is certified and compliant with local electrical safety standards.

Do not use USB ports from computers or low-power adapters unless they meet the required specifications.

Temperature Guidelines

To ensure optimal performance and safety, please observe the following temperature limits:

- Hub and Alarm operating temperature 14°F to 104°F (-10°C to 40°C)
- Sensor operating temperature 14°F to 113°F (-10°C to 45°C)
- Wireless charging temperature 32°F to 104°F (0°C to 40°C)
- Storage and transportation temperature range 5°F to 140°F (-15°C to 60°C)

Using, charging, or storing the device outside these temperature ranges may result in reduced performance, damage, or safety hazards.

Cautions

Keep battery charged. Recharge the sensor battery once a year or when the low-battery warning appears.

Set the sensor flat on the lowest section of the floor with the sensing contacts facing down.

Avoid metal surfaces. Don't place the sensor on metal; it can cause false alarms.

Store and charge batteries in a cool, dry place.

Transport and store lithium-ion batteries separately from metals (keys, coins, screws, nails) and liquids.

Proper Disposal

Don't throw batteries in the trash – Take them to a battery recycling center or approved collection bin in your local area.

Installation Instructions

Easy Setup



STEP 1 Download the Leak Alert 360™ App from the App Store®

- Create a user account and password
- Review and accept user agreements

STEP 2 Follow the In-App Instructions

- Connect and plug the USB-C Cable, Adapter and Charging Hub in
*Important: Charging Hub should remain plugged in during use.
- In the App, click "Add Devices"
 - Add Hub First
 - Follow in-app instructions to complete setup using quick QR scan
- Add additional devices, such as sensors or alarms, as needed in the App, using in-app instructions or "Add Devices" button

STEP 3 Sign up Users and Notifications

- Click the gear icon at bottom of App and select the desired notification types you would like to receive
- To add additional users click the home icon, click location dashboard, click details tab in the top right of the app, click invite people to add additional users

STEP 4 Follow the Test Sensors Instructions

- Remove the Sensor or Alarm from the Charging Hub. It will blink magenta up to 15 seconds as it creates and optimizes its network.
- When the blinking stops, place the Sensor in a small container of tap water, making sure the Sensor Contacts are fully submerged
- The Charging Hub and Alarm will beep repeatedly, and the LEAK LEDs will flash red
- Let the alert run for at least 10 seconds, then dry the Sensor Contacts to stop the Alarm

STEP 5 Verify Notifications

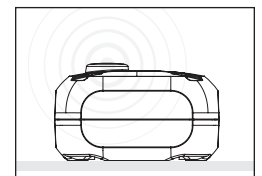
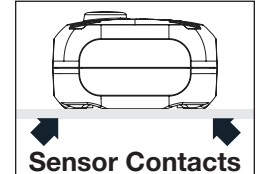
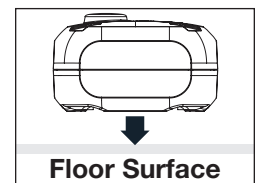
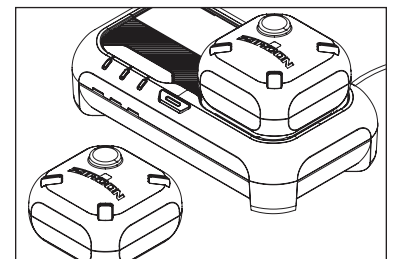
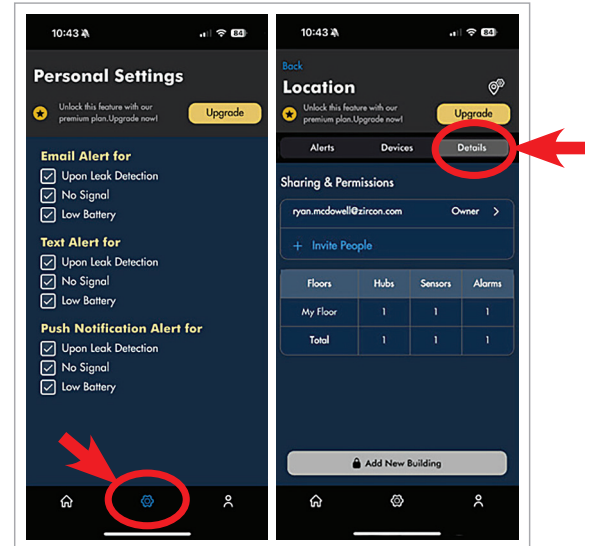
- Check all configured notification methods (email, text, and push) to confirm successful receipt of test notifications. If notification was not received, in the App, click the person icon on the lower right to verify your email address, phone number, and user information was entered correctly. Confirm your Wi-Fi connection and perform the test again

STEP 6 Fully Charge Sensors and Alarms using Charging Hub, USB-C cable, and Power Adapter.

- Ensure Charging Hub remains plugged in during use
- Place Sensor or Alarm on Charging Hub
- Charge status can be checked in the App or the device
- Allow up to 4 hours to fully charge. Solid green indicates fully charged

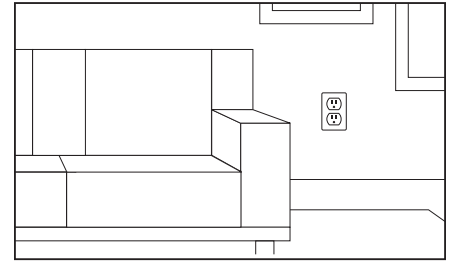
STEP 7 Place Devices in Desired Locations

- Place sensors anywhere leaks may occur—under sinks, near water heaters, appliances, and more. Maintains reliable connection up to 150 ft. (45 m) from Alarm, Charging Hub, or Sensors.
- The Sensor should be placed flat against non-metallic surfaces, with the Sensor Contacts touching the lowest surface
- The Sensor cannot detect water if Sensor Contacts are not touching the surface where water would appear if a leak occurs
- The Sensor is designed to float. An alarm will sound for the life of the battery, or until the Sensor is dried.

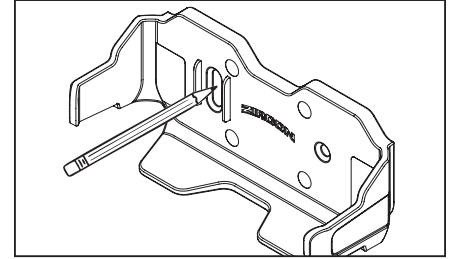


Alarm Mounting Instructions
Step-by-step (Alarm Sold Separately)

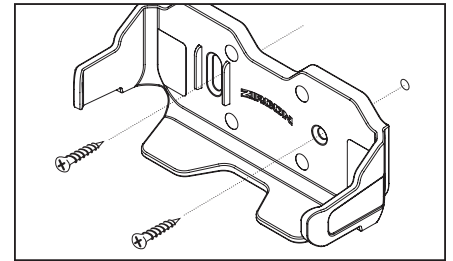
STEP 1 Choose the Spot
1 Pick a wall near a power outlet with enough space for the USB-C power cable.



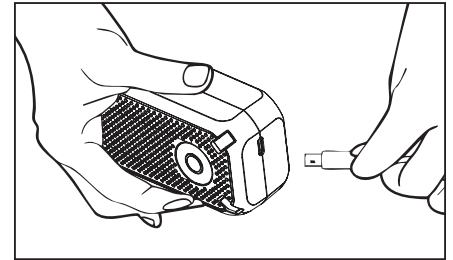
STEP 2 Mark & Drill
2 Hold the bracket in place, mark the holes, and drill. Use drywall anchors if not mounting into a stud.
*M5 x 25 Drywall Anchor Included
*Use 3/16" (5 mm) drill hole for anchors



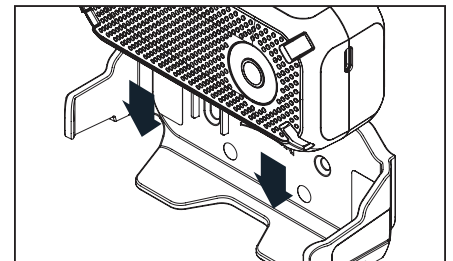
STEP 3 Attach the Bracket
3 Secure the bracket to the wall by screwing the provided #5 x 1.25" (#5 x 32 mm) screws into the drywall anchors.



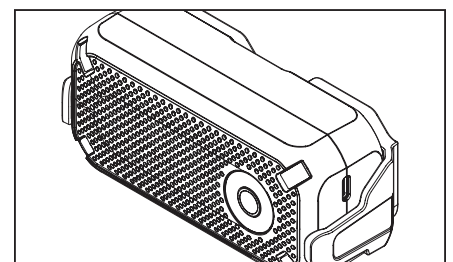
STEP 4 Connect Power
4 Plug the USB-C power cable into the alarm and connect it to the power adapter.













STEP 5 Mount the Alarm
5 Slide the Alarm downward into the bracket until it clicks into place.



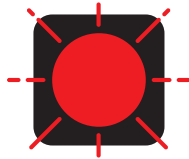
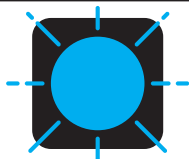
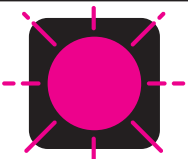
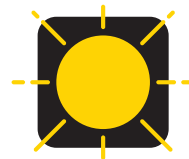
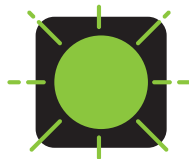

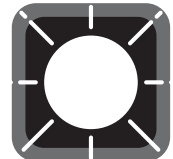
STEP 6 Power On & Test
6 Confirm the Alarm is powered and functioning properly.



Charging Hub and Alarm LED Indicators

 No Leak Solid Green	 Leak Detected Flashing Red		
 Network Connected Solid Blue	 Network Disconnected Flashing Red	 Pairing Mode Flashing Blue	 Initiating Network Flashing Magenta
 Charged Solid Green	 Charging Flashing Green	 Low Battery Flashing Yellow	
 Firmware Update Flashing White			

Sensor LED Indicators

 Leak Detected Flashing Red		
 Pairing Mode Flashing Blue	 Initiating Network Flashing Magenta	
 Low Battery Flashing Yellow	 Charging Flashing Green	 Charged Solid Green
 Firmware Update Flashing White		

After setup, LEDs turn off to minimize excessive light. To check status, press the button on the Charging Hub or Alarm, or view anytime in the Leak Alert 360™ App.

How to Update Your Leak Alert 360™ Hub Firmware

Keep your Leak Alert 360™ water detection system up to date to get the latest features, security improvements, and performance upgrades. When a new firmware version is available, you can update it directly from the Leak Alert 360™ app.

Two update options are available:

Option 1: Pop-Up Notification

When a firmware update is available, a pop-up will appear each time you open the app.

Choose:

- Maybe Later – Skip the update for now and go to the home screen
- Upgrade Now – Go to the Devices page, where you can start the update

Option 2: Device Options Menu

1. Open the Leak Alert 360™ app and go to the Devices page.
2. If an update is available, select Upgrade Firmware from the three-dot menu (...).
3. Make sure your Charging Hub is plugged into a power adapter.
4. Scan the Charging Hub's QR code when prompted.
5. Review and follow the Firmware Update Instructions screen.
6. Tap Proceed to begin the update.

Note: Same steps are used to update Sensors and Alarms. Always scan the Charging Hub QR code first when updating the Sensor or Alarms. Then scan the Sensor or Alarm QR code and place the device on the Charging Hub.

During the Update:

- There will be a progress bar for download and installation
- Do not unplug the Hub or close the app

When the Update Is Complete:

A confirmation message will confirm: 'Firmware Upgraded Successfully.' Your Hub is now fully updated.

Notification Guide

Stay informed and protect your home with Leak Alert 360™ smart notifications. Select the alerts you want to receive, choose how they are delivered, and specify who else should receive them to ensure important information is not missed.

Notification Types:

- Leak Alerts – Instant alerts when water is detected
- Low Battery Alerts – Notifies when a device battery is running low
- No Wi-Fi Signal Alerts – Alerts when charging hub loses connection

You can receive notifications via email, text message, or push notifications.

Option 1: Customize Notifications in App Settings:

1. Open the Leak Alert 360™ app.
2. Tap the Gear icon at the bottom center.
3. Use the dropdown to select the Location and Building if available.
4. Select the alert types you want to receive.
5. Choose how you want to receive each alert.

Option 2: Customize Notifications by Location:

1. Open the Leak Alert 360™ app.
2. Tap the Home icon in the bottom left.
3. Select the Location you want to edit.
4. Tap the Details tab in the top right.
5. Under Location Settings, select the alert types you want to receive.
6. Add additional email addresses or phone numbers to notify others (no app required).

Sharing & Permissions Guide

Leak Alert 360™ lets you share access with the people who help keep your home or property safe. You control who can view alerts and who can make changes to the system.

Access Levels:

- Viewer – Can view devices and alerts but cannot make changes. Ideal for family members or anyone who only needs visibility.
- Owner – Has full access to edit devices, names, settings, and locations. Ideal for trusted helpers or property managers.

How to Add a Viewer or Owner:

1. Open the Leak Alert 360™ app.
2. Tap on the Home icon on bottom left.
3. Select a location that you want to share.
4. Tap Details tab on top right of app.
5. Tap Sharing & Permissions dropdown.
6. Tap Invite People.
7. Enter the person's email.
8. The person will receive an email invitation as a Viewer. After accepting the invitation, their role can be changed to Owner from the Sharing & Permissions dropdown.

What the Invited Person Needs to Do:

1. Check their email (including Junk or Spam folder) for the invitation.
2. Tap the link to download the Leak Alert 360™ app.
3. Open the app and tap Accept to gain access.

Benefits:

- Share monitoring with trusted people
- Ideal for multiple properties or rentals
- Provides backup support to respond to alerts
- Easily add or remove people

App Subscriptions

Leak Alert 360™ – Subscription Options

More coverage. More devices. More peace of mind.

Leak Alert 360™ subscription plans let you protect your home, multiple properties, or commercial buildings your way. Enjoy unlimited alerts, multi-user access, and scalable monitoring tools while staying in control.

Basic Plan (Free for 1 year, then \$9.99/year):

- Supports up to 8 sensors and alarms
- Allows up to 2 charging hubs—ideal for monitoring a primary and secondary location
- Unlimited text and email notifications
- Add unlimited people to receive alerts via text/email (no app required)

Benefits: Affordable and simple—perfect for homes or apartments with moderate monitoring needs.

Upgrade Today

Unlock expanded device limits, multi-location control, and app-based access for additional users. Stay ahead of leaks with a system built to grow with you.

Expanded Plan (\$9.99/month or \$99/year):

- Supports up to 32 sensors/alarms per hub
- Up to 128 total devices on a single account
- Supports up to 32 hubs/locations—ideal for multi-property or commercial coverage
- Unlimited text and email notifications
- Add Viewers and Owners—others can view alerts and manage settings in the app
- Each person can set their own notifications per location

Benefits: Ideal for large homes, commercial buildings, rental properties, or users who need expanded coverage and flexibility.

Which Plan to Choose:

- Basic: Simple, budget-friendly monitoring with unlimited shared notifications
- Expanded: More devices, more hubs, and app-based access for multiple users

Limited Warranty

Limited Two-Year Warranty

Zircon Corporation ("Zircon") warrants to the product owner that this product will be free from defects in materials and workmanship for two years from the original date of purchase. Any defective product returned to Zircon within the warranty period to the address below, freight prepaid, along with proof of purchase, will be repaired or replaced, at Zircon's option. Repair or replacement may be made with a new or refurbished product or components, at Zircon's sole discretion. If the returned product is no longer available, Zircon may replace the product with a similar product of similar function. This warranty is limited to the electronic circuitry of the product and original case of the product, and specifically excludes any damage caused by abuse, modification, installation, handling contrary to the operating instructions, neglect, or other unreasonable use. This Limited Warranty does not cover consumable parts, including batteries, or software, even if packaged with the product. Your sole and exclusive remedy for breach of this Limited Warranty is as described in this Limited Warranty. Zircon is not liable for the cost or value of any property damaged by flooding, water seepage or overflow, or by any failure of any internet connection, or any other interruption of telecommunication services related to the use of this product. By installing and using this product, you assume the risk of incurring damages not covered by this Limited Warranty. If you do not wish to assume the risk, please do not use this product.

This Limited Warranty is in lieu of all other warranties, express or implied, and no other representations or claims of a similar nature will bind or obligate Zircon. Any implied warranties applicable to this product that cannot be disclaimed are limited to the two-year period following its purchase.

IN NO EVENT WILL ZIRCON BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM POSSESSION, USE OR MALFUNCTION OF THIS PRODUCT.

Some states do not allow limitations on certain implied warranties and/or the limitation on incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Return product freight prepaid with proof of purchase date (dated sales receipt) to:

Zircon Corporation

Attn: Returns Department

1580 Dell Avenue

Campbell, CA 95008-6992, U.S.A.

Be sure to include your name and return address.

Allow 4 to 6 weeks for delivery.

Customer Service: 1-800-245-9265 or 1-408-963-4550

Monday–Friday, 8:00 a.m. to 5:00 p.m. PT

info@zircon.com | www.zircon.com



WE ARE HERE TO HELP!

1-800-245-9265

techsupport@zircon.com

Register your Leak Alert 360™ for warranty at www.zircon.com/warranty-registration

FCC Statement

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Radiation Exposure Statement - Hub

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 8" (20 cm) between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Troubleshooting

PROBLEM	REASON	SOLUTION
Charging Hub will not complete set up	<ol style="list-style-type: none">1. Wi-Fi password not correct.2. Wi-Fi connection out of range or down.	Ensure you are connecting to the correct network, within range of the network, and have the correct password entered during set up.
Notifications aren't being received	<ol style="list-style-type: none">1. Apple phone settings are not allowing notifications.2. Leak Alert 360™ App settings are not set correctly.3. Contact information not correct.	<ol style="list-style-type: none">1. Open Apple settings on your phone, click notifications, navigate to Leak Alert 360™ App, ensure allow notification is on.2. In the Leak Alert 360™ App click the gear icon at the bottom of the app. Ensure all boxes for desired notifications types are checked.3. In the Leak Alert 360™ App, tap the user icon at the bottom of the screen. Verify that the email and phone number in the user information section are correct. If you need to update, tap the edit icon in the top-right corner and make the necessary changes.
Alarm or Charging Hub not sounding during leak test	<ol style="list-style-type: none">1. Sensor not detecting leak.2. Leak Alert 360™ Network out of range.3. Non conducting liquid used for test.4. Sensor/Alarm Battery low or Charging Hub not plugged in.	<ol style="list-style-type: none">1. Ensure both contacts are fully engaged in tap water. Distilled/Bottled water has a very low conducting property and may not activate the Sensor the same as tap water.2. The Sensor has a range of up to 150 ft. (45 m) line of sight. Ensure the Sensor can be seen in the App and has a strong signal before leak test.3. Ensure the Charging Hub is plugged into the Power Adapter. Charge the Sensor by placing it on the Charging Hub for 4 hours or until a solid green light is observed.

Frequently Asked Questions

What does a water detection system do?

Leak Alert 360™ water detection system utilizes a network of sensors to monitor for leaks and water. When a sensor detects water, indicating a potential leak, the sensor triggers immediate notifications and alerts so people can act quickly to mitigate costly water damage before it spreads.

Do I need Wi-Fi for Leak Alert 360™ to work?

Yes. Wi-Fi is required to send notifications. If Wi-Fi goes offline, you'll receive a No Wi-Fi Signal alert.

How many sensors or hubs can I add?

Basic: Up to 8 sensors/alarms and 2 hubs.
Expanded: Up to 128 devices and 32 hubs.

Can I add multiple people to receive alerts?

Yes. Basic allows unlimited people via text/email. Expanded also supports Viewer and Owners who can see alerts in the app.

How will I be notified of a leak?

Alerts are sent via push, text, and email based on each user's settings.

Do I need professional installation?

No. Setup is DIY. Place sensors near sinks, appliances, toilets, water heaters, or anywhere leaks may occur.

Will Leak Alert 360™ work if the power goes out?

Sensors are battery-powered and will continue to monitor during a power outage. The hub has a backup battery for a limited time—if a leak is detected, it will sound its internal alarm—but push, text, email, and in-app alerts require Wi-Fi. If your Wi-Fi stays online (e.g., on battery backup), alerts will continue.

Can I use Leak Alert 360™ across multiple properties?

Yes. The Expanded plan supports up to 32 locations.

Why is leak detection important?

Water damage is costly and common. Early alerts can help minimize major repairs.

Does the charging hub need to stay plugged in?

Yes. Keep the charging hub plugged in for normal operation. During a power outage, it's built-in backup battery provides limited runtime. However, alerts requires your Wi-Fi network to be online. If your Wi-Fi also has battery backup and remains online during an outage, you will continue to receive alerts.

Do the sensors, alarms, or charging hub need battery replacements?

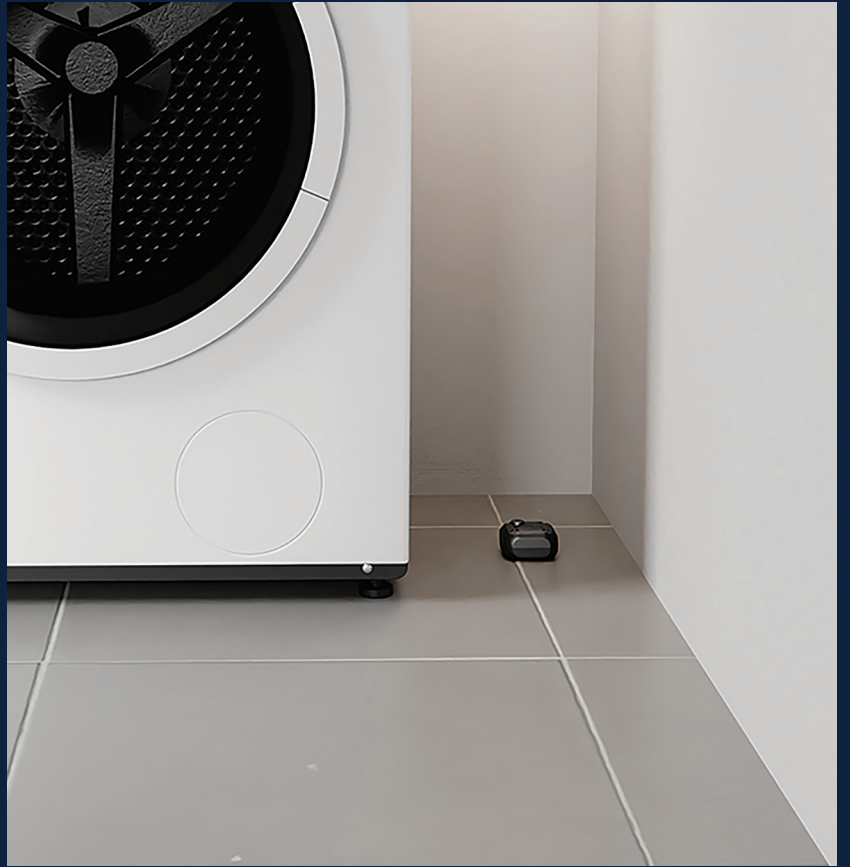
No. All devices use integrated lithium-ion batteries. Sensors and alarms last 365+ days on a single 4-hour charge, and the charging hub provides 12+ hours of backup during outages. Low battery alerts are sent before recharging is needed.

Is the Leak Alert 360™ app available for both iOS and Android?

Currently, the app is available for iOS only. You can download it from the App Store® at: <https://apps.apple.com/us/app/la-360/id6748633040>.

An Android version is in development and will be available soon.





Zircon Corporation

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